



## UNIVERSITY COLLEGE TATI (UC TATI)

## FINAL EXAMINATION QUESTION BOOKLET

|                  |   |                    |
|------------------|---|--------------------|
| COURSE CODE      | : | DTG 2073           |
| COURSE           | : | PROJECT MANAGEMENT |
| SEMESTER/SESSION | : | 2-2022/2023        |
| DURATION         | : | 3 HOURS            |

Instruction:

1. This booklet contains 5 questions. Answer ALL questions.
2. All answers should be written in the answer booklet.
3. Write legibly and draw sketches wherever required.
4. If in doubt, raise your hands and ask the invigilator.

**DO NOT OPEN THIS BOOKLET UNTIL YOU ARE TOLD TO DO SO  
THIS BOOKLET CONTAINS 3 PRINTED PAGES, INCLUDING THE COVER PAGE**

**QUESTION 1**

- a) Define project management. (2 Marks)
- b) State **TWO (2)** elements of a project. (4 Marks)
- c) Describe **FOUR (4)** characters of a good project manager. (8 Marks)

**QUESTION 2**

- a) Identify **FIVE (5)** stages of team development. (10 Marks)
- b) Explain **TWO (2)** ways to design quality teamwork. (4 Marks)

**QUESTION 3**

During a project, conflict can happen in a variety of situations.

- a) Discuss **FOUR (4)** sources of conflicts that may arise during the project implementation. (8 Marks)
- b) Describe **THREE (3)** ways for handling conflict on a project (6 Marks)

**QUESTION 4**

There is a project that will start soon. The list of tasks is as below:

| Activity | Activity Duration (weeks) | Depend on |
|----------|---------------------------|-----------|
| A        | 12                        | -         |
| B        | 10                        | -         |
| C        | 6                         | -         |
| D        | 26                        | C         |
| E        | 9                         | A         |
| F        | 14                        | B         |
| G        | 10                        | E,F       |
| H        | 6                         | D,G       |

- a) Demonstrate:
  - i. Full project weeks. (8 Marks)
  - ii. Critical path (4 Marks)

PROJECT MANAGEMENT (DTG 2073)

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| Activity         | Total Cost | Jan | Feb | Mar | April | May | June  |
|------------------|------------|-----|-----|-----|-------|-----|-------|
| A                |            | 500 | 150 |     |       |     |       |
| B                |            |     | 200 | 150 |       |     |       |
| C                |            |     |     | 800 | 300   |     |       |
| D                |            |     |     |     | 300   | 300 | 200   |
| E                |            |     |     |     |       | 700 | 2,000 |
| F                |            |     |     |     |       |     | 1,200 |
| G                |            |     |     |     |       |     | 350   |
| Actual Cost (RM) |            | 600 | 400 | 900 | 800   | 800 | 3,900 |

- b) The table above shows the budgeted and actual costs for project ZOYO. Interpret:
- i. Total cost for each activity. (7 Marks)
  - ii. Do the cost underrun or overrun, and how much? (2 Marks)
- c) In certain situations, the project might faced a problem with the financial issue during the project execution. Explain **FOUR (4)** reasons why this may happen. (8 Marks)

**QUESTION 5**

The last phase of the project life cycle is project closeout. Project has been completed and is ready to be handed over to the client.

- a) Explain:
- i. **THREE (3)** formality works during the closing of the project. (6 Marks)
  - ii. **FOUR (4)** emotional issues that a project team may face to close a project. (8 Marks)
  - iii. **FOUR (4)** intellectual issues that a project team may face to close a project. (8 Marks)
- b) Give **SEVEN (7)** possibilities of project failure. (7 Marks)

-----End of question-----

